

Annex Approved by Decision 274A issued by the RA Public Services Regulation Commission as of 1 June, 2011

"MTS Armenia" CJSC Report on the Main Economic and Technical Indicators of Mobile Services for Q1, 2017

| | Main technical and economic indicators | Measurement units | |
|--------|---|----------------------|------------|
| 1 | Operating revenues, including: | thousand AMD | |
| 1.1 | Revenues from mobile communication and | thousand AMD | 12,866,812 |
| | associated activity | | |
| 1.1.1 | Revenues from voice services | thousand AMD | 4,873,376 |
| 1.1.2 | revenue from VAS (excluding revenue from data | thousand AMD | 547,415 |
| | transfer), including: | | |
| | SMS and MMS | thousand AMD | 252,791 |
| | Other | thousand AMD | 294,625 |
| 1.1.3 | Data transfer services , including: | thousand AMD | 3,330,031 |
| | Broadband Internet access services (other than by | thousand AMD | 576,255 |
| | phone) (through USB modems) | | |
| | Mobile communication network services | thousand AMD | 2,753,776 |
| | (through handsets) | | |
| | Other | thousand AMD | |
| 1.1.4 | Revenue from SMS and MMS | thousand AMD | - |
| 1.1.5 | International roaming revenue (own subscribers) | thousand AMD | 407,800 |
| 1.1.6 | International roaming revenue (guest subscribers) | thousand AMD | 154,166 |
| 1.1.7 | Revenue from interconnection including: | thousand AMD | 2,684,975 |
| | Voice services | thousand AMD | 2,641,534 |
| | SMS and MMS | thousand AMD | 43,441 |
| 1.1.8 | Revenues from line rental services | thousand AMD | - |
| 1.1.9 | Sales of handsets and accessories | thousand AMD | 528,635 |
| 1.1.10 | Other revenues | thousand AMD | 340,413 |
| 2 | Operating Expenses (OPEX), including: | thousand AMD | 7,534,625 |
| 2.1 | Interconnection expenses | thousand AMD | 1,584,417 |
| 2.2 | Line rental expenses | thousand AMD | 227,901 |
| 2.3 | Advertising and Marketing expenses | thousand AMD | 329,057 |
| 2.4 | Dealer commissions | thousand AMD | 199,880 |
| 2.5 | Payroll expenses | thousand AMD | 2,151,910 |
| 2.6 | Mobile network exploitation and maintenance | thousand AMD | 132,920 |



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| | expenses | | |
|-------|--|--------------|-------------|
| 2.7 | Other OPEX | thousand AMD | 2,908,539 |
| 3 | Operating Income Before Depreciation Amortization (OIBDA) | thousand AMD | 5,332,188 |
| 4 | Depreciation of fixed assets and amortization of intangible assets | thousand AMD | 4,418,101 |
| 5 | Other operating income | thousand AMD | - |
| 6 | Non-operating income | thousand AMD | (1,879,345) |
| 6.1 | Financial income | thousand AMD | 159,214 |
| 6.2 | Financial expenses | thousand AMD | - |
| 6.3 | Gain/loss from exchange rate differences | thousand AMD | (61,393) |
| 6.4 | Other Non-Operating revenues/expenses | thousand AMD | (1,977,166) |
| 7 | Profit before taxation | thousand AMD | (965,258) |
| 8 | CAPEX | thousand AMD | 463,208 |
| 9 | Mobile connection indicators | | |
| 9.1 | Number of active subscribers (at the end of the | | 2,074,429 |
| | reporting period) | | |
| 9.1.1 | Prepaid subscribers | subs | 1,730,038 |
| 9.1.2 | Postpaid subscribers | subs | 344,391 |
| 9.1.3 | Broadband Internet subscribers (other than by phone) | subs | 74,523 |
| 9.1.4 | Subscribers using data services (by phone) | subs | 1,260,872 |
| 9.2 | Average revenue per active user (ARPU-3M) | AMD | 1,920 |
| 9.2.1 | Prepaid subscribers | AMD | 1,169 |
| 9.2.2 | Postpaid subscribers | AMD | 2,950 |
| 9.2.3 | Broadband Internet subscribers (other than by phone) | AMD | 2,610 |
| 9.2.4 | Subscribers using other data services | AMD | 56,337 |
| 9.3 | Average traffic per user (including | minutes | 517 |
| | interconnection and incoming roaming) (MoU, Mb OU) | | |
| 9.3.1 | Prepaid subscribers | minutes | 486 |
| 9.3.2 | Postpaid subscribers | minutes | 673 |
| 9.3.3 | Broadband Internet subscribers (other than by phone) | Mb | 17,977 |
| 9.3.4 | Subscribers using other data services | Mb | - |

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| 9.4 | Unit price (including interconnection and incoming roaming) (APPM, APP Mb) | AMD | 2.45 |
|-------|--|------|---------|
| 9.4.1 | Prepaid subscribers | AMD | 1.48 |
| 9.4.2 | Postpaid subscribers | AMD | 2.13 |
| 9.4.3 | Broadband Internet subscribers (other than by | AMD | 0.15 |
| | phone) | | |
| 9.4.4 | Subscribers using other data services | AMD | - |
| 9.5 | New Activations | | 134,630 |
| 9.5.1 | Prepaid subscribers | subs | 102,363 |
| 9.5.2 | Postpaid subscribers | subs | 32,267 |
| 9.5.3 | Broadband Internet subscribers (other than by | subs | 14,083 |
| | phone) | | |
| 9.5.4 | Subscribers using other data services | subs | - |
| 9.6 | Churn | | 152,558 |
| 9.6.1 | Prepaid subscribers | subs | 114,773 |
| 9.6.2 | Postpaid subscribers | subs | 37,785 |
| 9.6.3 | Broadband Internet subscribers (other than by | subs | 12,501 |
| | phone) | | |
| 9.6.4 | Subscribers using other data services | subs | - |